ADHS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by ADHS behavioral health staff.

Date: 04/12/16

Name and contact information of provider:

Gail Salentes, Site Administrator/Clinical Coordinator MACT Team

9150 W Indian School #130, Phoenix, 85037

#623-455-3200

Type of evidence-based practice provider (select one):	
	Permanent Supportive Housing
	Supported Employment
	Consumer Operated Services
Х	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency?

The overall experience was very positive. The auditors contacted us in a timely manner and let us know the flow of the review. They asked a lot of questions regarding the program and how the MACT team is different from a regular ACT Team. They were very detailed with their explanations about the Fidelity review process.

What was most helpful about the fidelity review process for your agency?

The notification prior to the audit dates so we can prepare the paperwork needed for the review process.

The auditors' availability to answer our questions.

The recommendations from the auditors on how we can improve and, the reason for the score help us determine the team's baseline.

What suggestions would improve the review process? N/A

Comments from your agency regarding the findings of the review and/or the fidelity report:

As a team, the findings of the review are helpful in identifying the areas we need to improve on and what strengths we have as a team.



